



## **AOI Health *Choice* Dental Program**

### *Frequently Asked Questions*

**Q. Am I eligible for the dental program?**

A. Your employer must first elect the dental program for the group. If you work the minimum number of hours required by your employer, dental coverage will be automatically effective once you have satisfied the waiting period set by your employer.

**Q. Is participation in the medical program required for dental enrollment?**

A. As of January 1, 2006, AOI HealthChoice will offer coverage on a stand-alone basis, no medical coverage required. Medical coverage through the AOI HealthChoice program IS required, however, in order to enroll in Kaiser Permanent dental.

**Q. Are my dependents covered?**

A. Your spouse and unmarried dependent children (up to age 23) will be covered by the dental plan.

**Q. What if I later decide to drop dental coverage?**

A. The dental program is an employer-choice option. Your employer will decide whether the group will maintain or terminate dental coverage. If your employer elects the dental program and later terminates the coverage, it cannot be re-elected for a minimum of 24 months.

**Q. What choices do I have for coverage?**

A. Your employer will select from one of three levels of benefits. Once that choice is made, you may choose the dental company through which you would like to receive coverage - Advantage Dental or Kaiser Permanente Dental.

**Q. Who do I call if I have questions?**

A. If your questions are related to the dental program participation policies or administration, call the AOI HealthChoice Customer Service Team at (503) 968-2360. Questions about specific benefits should be directed to the health plans: Advantage Dental at (866) 268-9615 or Kaiser Permanente at (800) 813-2000.

**Q. May I go to any dentist?**

A. If you enroll with coverage through Advantage Dental, you may visit any dentist. If you enroll with coverage through Kaiser Permanente, your services must be provided at a Kaiser Dental facility.